

Bow Wow & Meow Boutique

NEW CLIENT FORM (Please Print Clearly)

Owner Information		
First Name:	Last Name:	
Street Address:		
City:	State:	Zip Code:
Mobile Phone:	Home Phone:	
Email Address:		
Secondary Owner Name:	Phone:	
How did you hear about us? <input type="checkbox"/> Facebook <input type="checkbox"/> Google/Internet <input type="checkbox"/> Friend/Family (Provide their name & they'll receive \$10 off) <input type="checkbox"/> Other		
Emergency Contact (someone we can release your pet to in the event you are unable to pick them up)		
Name:	Phone:	
Veterinarian Information		
Name:	Phone:	

Pet Information			
Pet Name:	Type: <input type="checkbox"/> Dog <input type="checkbox"/> Cat	Breed:	
Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	Spayed/Neutered: <input type="checkbox"/> Yes <input type="checkbox"/> No	Weight:	
Birth Date:	Colors/Markings:		

Health & Grooming History								
(leave blank if unknown - use Other Information section to explain health conditions if Yes)								
	YES	NO		YES	NO		YES	NO
Blind			Deaf			Heart Condition		
Diabetic			Epileptic			Musculoskeletal Issues		
Allergies			Sensitive Skin			Warts/Moles/Skin Tags		
Biter			Shy/Nervous			Comfortable in Crate		
Barker			Hyper			Aggressive		
Sensitive Areas: _____								
Professionally groomed before? <input type="checkbox"/> Yes <input type="checkbox"/> No								
Scared of hair dryer? <input type="checkbox"/> Yes <input type="checkbox"/> No								
May we give your dog treats? <input type="checkbox"/> Yes <input type="checkbox"/> No								
Shampoo Preference? <input type="checkbox"/> Deodorizing <input type="checkbox"/> Hypoallergenic <input type="checkbox"/> Oatmeal <input type="checkbox"/> Fun-Scented								

Other Information:
(Use this space to explain health/behavior issues)

Bow Wow & Meow Boutique

Your pet is very important to us and we want them to be a permanent part of our family at Bow Wow & Meow Boutique. We would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process – people as well as pets. You are required to execute a Grooming Release form prior to any services being performed.

Health or Medical Problems:

Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the pet's owner upon signing this agreement.

Accidents:

Although accidents are very rare, there is a risk when handling pets. Although we use extreme caution and care in all situations, grooming equipment is very sharp and possible accidents can occur, including (but not limited to): cuts, nicks, scratches, or nipping the quick of the nails. In most cases, this can happen when the pet is wiggling or moving around. **Your pet's safety and comfort is our #1 priority!** In the event an accident does occur, you will be notified immediately. If we feel it is an accident that requires veterinary assistance and we cannot reach you, we will seek immediate vet care for your pet.

Veterinarian Authorization – Medical Emergencies:

This release gives Bow Wow & Meow Boutique full authorization to seek medical treatment from the nearest licensed veterinarian in the case of any medical emergencies while the pet is in our care. All veterinary costs will be the responsibility of the owner.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog or cat for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Bow Wow & Meow Boutique to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read and agree to the above.

Signature: _____ Date: _____

_____ **Current Vaccinations**

(initial) All dogs being serviced in our grooming salon must be current on their rabies vaccination and provide documentation of such. All puppies must be at least 12 weeks old and current on their puppy series vaccines with documentation of such.

_____ **Fleas/Ticks**

(initial) Flea/Tick treatment should be given to your pet from April thru November. If your pet has any fleas they will be given a flea bath at your expense in the amount of \$5 in addition to the base cost of the bath or groom you have selected. If you do not want them to receive one, you may reschedule your appointment after the fleas are resolved by you.

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Dangerous or Aggressive Pets – Refusal of Services

(initial) Bow Wow & Meow Boutique has the right to refuse any services at any time. In the event your pet is too stressed or becomes dangerous to groom, Bow Wow & Meow Boutique has the right to refuse services, stop grooming services or cancel services at any time before, during, or after grooming and the client will be charged a grooming fee for the service. Bow Wow & Meow Boutique cares about all pets and we will do everything in our power to make your pet comfortable with the services being performed as well as reduce their overall stress level.

Sedated Pets

(initial) We do not work on heavily sedated pets as there is a risk of side effects from the sedation that we are not medically trained to handle. If you use sedation as a method of calming your pet while visiting the groomer, we can work with you to train through these issues.

Matted Coats

(initial) Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight and can ultimately damage and tear your pet's skin. This provides a breeding ground for parasite infestations and infections. Bow Wow & Meow Boutique will not cause serious, undue stress to your pet by de-matting excessively matted coats and may require the pet to be shaved in those areas. Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that exist prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. If your pet needs to be shaved to remove matting, you agree to this procedure and any risk presented. There will be an additional charge for excessive matting as it is very time consuming and causes extra wear on grooming equipment. De-matting will be charge at \$1/minute and if we must shave your dog, a Matted Shave Fee of \$10-\$50 will apply in addition to the cost of the groom. This cost will depend on the size of your dog and the degree of matting.

Payment

(initial) Payment is due at time of pick up. We accept cash, checks, Visa, Mastercard and Discover. We do not accept American Express due to the fees imposed.

Satisfaction

(initial) Your satisfaction is very important to us. If you are unhappy for any reason and would like something adjusted we will be happy to do this when you pick up your pet from his/her appointment. We also understand that your pet will be very excited to see you when you pick them up which makes it hard to closely evaluate the haircut. If, once you get home, you decide that you would like something adjusted, please call us and we'll make arrangements to get things taken care of. You must call within 24 hours of picking them up from their appointment – otherwise a fee may apply.

Bow Wow & Meow Boutique looks forward to a great relationship with both you and your pet(s)!!